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2019-20 Monetary Award Program (MAP) Rights & Responsibilities

The information you reported on the *Free Application for Federal Student Aid (FAFSA®)* for the 2019-20 academic year is your application for the need-based Monetary Award Program (MAP) grant through the State of Illinois. MAP grants help Illinois students pay for tuition and other college expenses. The MAP grant is based on your financial information and the cost of attendance at Illinois MAP-approved colleges*. The MAP grant is not a loan and does not require repayment.

2. appeal an ISAC decision. You should be aware that ISAC must adhere to the rules and statutes governing the Monetary Award Program (MAP) in order to be fair and equitable to all applicants. If you feel that there are additional circumstances or documentation to be presented, a letter of appeal, signed by the applicant, should be submitted to: ISAC, Applicant Services/MAP Appeal, 1755 Lake Cook Road, Deerfield IL 60015. Appeals must include the student's Social Security number and be made within 60 days of the administrative decision made by ISAC.
3. expect prompt and courteous personal service from ISAC staff. We want to hear from you if you have comments about our customer service.
4. call the Federal Student Aid Information Center (800.433.3243) for general information about federal financial aid programs, application procedures, and for ordering a duplicate or corrected *Student Aid Report (SAR)*. This number cannot be used to obtain information on ISAC's programs. To obtain information on ISAC's programs, call ISAC at 800.899.ISAC (4722), send an e-mail to isac.studentservices@illinois.gov, or visit ISAC's website at isac.org. Correspondence should be sent to the ISAC office in Deerfield.
6. know that all MAP grant funds are paid directly to the college on your behalf. The college requests payment in your name. ISAC will not send MAP money directly to you.
7. know that your file may be chosen for "verification." Your college or ISAC may ask you to provide supporting documentation for the information reported on your FAFSA.

STUDENT RESPONSIBILITIES

It is your RESPONSIBILITY to:

1. provide, as requested, evidence of compliance with program requirements. To maintain eligibility you must:
 - a. be a U.S. citizen or an eligible noncitizen [as defined on the FAFSA];
 - b.